



# Consultancy in Public Services: Empowerment and Transformation

*Robert Adams, Wade Tovey*

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# Consultancy in Public Services: Empowerment and Transformation

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**Consultancy in Public Services: Empowerment and Transformation** Robert Adams, Wade Tovey

This groundbreaking book rethinks the roles of consultants within public services. Robert Adams and Wade Tovey combine their experiences in public service consultancies over the past twenty-five years with the best in contemporary research to challenge the traditional view that consultants work best as isolated experts handing down solutions. Instead, the authors argue, consultants should work more inclusively with local staff, striving to be flexible, opportunistic, and creative. Exploring a range of approaches for a variety of practices, it highlights the ways consultants can empower staff, patients, and service users to take part in their own innovations.

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